



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
 UNITED STATES PATENT AND TRADEMARK OFFICE
 WASHINGTON, D.C. 20231
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Bib Data Sheet

SERIAL NUMBER 09/547,627	FILING DATE 04/12/2000 RULE _____	CLASS 379	GROUP ART UNIT 2743	ATTORNEY DOCKET NO. 066416.0103
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APPLICANTS

Daniel H. Duncan, Austin, TX ;
 Alexander N. Svoronos, Austin, TX ;
 Thomas J. Miller, Westfield, NJ ;

**** CONTINUING DATA *********** FOREIGN APPLICATIONS *******

**IF REQUIRED, FOREIGN FILING LICENSE
GRANTED ** 07/06/2000**

**** SMALL ENTITY ****

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY TX	SHEETS DRAWING 2	TOTAL CLAIMS 50	INDEPENDENT CLAIMS 5
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature _____ Initials _____				

ADDRESS

Robert W Holland
 Baker Botts LLP
 2001 Ross Avenue
 Dallas , TX 75201-2980

*see change of address***TITLE**

Method and system for scheduling inbound inquiries

FILING FEE RECEIVED 758	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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Bib Data Sheet

CONFIRMATION NO. 5455

SERIAL NUMBER 09/547,627	FILING DATE 04/12/2000 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 066416.0103
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APPLICANTS

Daniel N. Duncan, Austin, TX;

Alexander N. Svoronos, Austin, TX;
Thomas J. Miller, Westfield, NJ;

None

CONTINUING DATA ***

MNPJ

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **

** 17/06/2000

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY	SHEETS	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	Met after Allowance			
Verified and Acknowledged	Examiner's Signature	Initials	DRAWING 2	50	5

ADDRESS

33438
HAMILTON & TERRILE, LLP
P.O. BOX 203518
AUSTIN , TX
78720

TITLE

Method and system for scheduling inbound inquiries

FILING FEE	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue)
RECEIVED 878		